**Complaint Submittal Form for the National Organic Program**

This form was created by Organic Farmers Association to aid members of the organic community to submit concerns about organic fraud such that the National Organic Program has the credible evidence needed to act.

**Submission Date:** Click or tap to enter a date.

**CONTACT INFORMATION**

Your contact information is not required, but please provide your contact information if you are willing to discuss the issue further and wish to be notified when the case is closed. The USDA NOP has confirmed your name will be held confidentially and only revealed with your consent.

|  |  |
| --- | --- |
| First Name: Click or tap here to enter text. | Last Name: Click or tap here to enter text. |
| Affiliation: Click or tap here to enter text. | State: Click or tap here to enter text. |
| Email: Click or tap here to enter text. | Phone: Click or tap here to enter text. |

**COMPLAINT INFORMATION**

Please describe the organic fraud complaint. You are not required to fill in all the below information, but the more information you can submit, the more likely the NOP will be able to follow through with an investigation. If information is not applicable, please indicate so with N/A.

**WHO**

|  |  |
| --- | --- |
| Brand Name: Click or tap here to enter text. | Operation Name: Click or tap here to enter text. |
| Farm/Farmer Name: Click or tap here to enter text. | NOP ID # ([10-digits](https://organic.ams.usda.gov/Integrity/Search.aspx)): Click or tap here to enter text. |
| Product Manufacturer or Distributor: Click or tap here to enter text. | U.S. Importer: Click or tap here to enter text. |
| Certifier: Click or tap here to enter text. |  |
| Any information you have about the supply chain: Click or tap here to enter text. |

**WHAT**

|  |
| --- |
| Product Lot Numbers (or “best by / before” dates): Click or tap here to enter text. |
| Describe the Specific Regulatory Violation (list [specific NOP rule number](https://www.ecfr.gov/cgi-bin/text-idx?c=ecfr&sid=3f34f4c22f9aa8e6d9864cc2683cea02&tpl=/ecfrbrowse/Title07/7cfr205_main_02.tpl) for the violation): Click or tap here to enter text. |

**WHEN & WHERE**

|  |  |
| --- | --- |
| Date when you observed the alleged violation: Click or tap to enter a date. | Time when you observed the alleged violation: Click or tap here to enter text. |
| The location the violation occurred (website, specific store, etc.): Click or tap here to enter text. | Specific ship, port, rail, truck, etc. (if known): Click or tap here to enter text. |

**ATTACHMENTS**
The below supportive evidence will greatly increase the likelihood your complaint will be addressed quickly. Please check any of the additional evidence you are able to include with this complaint:

[ ]  Product Packaging and/or Label (or photograph of these)

[ ]  Photographs

[ ]  Screenshots or print-outs of websites. (Hyperlinks are not sufficient as they can be erased and changed in between the time you see something and the investigator visits the website. Screenshots are better to capture a photo of what you see at the time of the report. Date the screenshot or printout if possible.)

[ ]  Invoices

[ ]  Bills of Lading

[ ]  Scale Tickets

[ ]  Certificates (Make sure you are attaching the certificate that includes the correct SCOPE (livestock, crops, wild crops, handling) that aligns with the complaint

[ ]  Pesticide residue testing results

[ ]  GMO test results

[ ]  Fumigation records

[ ]  Documentation gathered during reviews and inspections: Deviation from OSP, photos, employee and third-party statements, documented admissions from operator

[ ]  Documented traceability gaps, mass balance calculations, phytosanitary certificates, detailed production records

[ ]  Third-party complaints or allegations

[ ]  Record of communication with operation

[ ]  Written statements

[ ]  Extemporaneous notes, including statements from employees, neighbors, customers, business associates, etc.

[ ]  Official investigative findings from other state or federal agencies

[ ]  Official records from other government agencies

**FILE A COMPLAINT**

Please submit this completed form and all available attachments to the National Organic Program either by email or mail.

Email: NOPCompliance@ams.usda.gov

Mail:

NOP Compliance and Enforcement Branch
USDA AMS
1400 Independence Avenue, S.W.
Mail Stop 0268, Room 2648-S
Washington, D.C. 20250-0268

For more information about how the National Organic Program handles complaints, please visit their webpage: <https://www.ams.usda.gov/services/enforcement/organic/file-complaint>